Beyond "It depends…"

Demand Control Schema for Healthcare Interpreters

Do you find your interpreting work in the healthcare setting stressful at times? Illnesses, diagnoses, sterile settings, provider-patient interactions, vocabulary… All of these elements of the work, and many more, can challenge us on a daily basis.

Why does our work seem more stressful at times? The Demand Control Schema (DC-S) is a helpful tool for looking at our work, specifically the challenges we face and the options we have to respond to those challenges.

During this workshop we will discuss:

- Introduce the DC-S as a framework for analyzing interpreting work
- Identify challenges of the work and possible responses interpreters have to address the demands of the job
- Discuss our decision-making latitude while interpreting
- Identify ways we can use this schema to enhance our professional discussions with colleagues

This Training is Accredited by:

RID · ACET
ASSOCIATE CONTINUING EDUCATION TRACKING

CCHI Certification Commission for Healthcare Interpreters

CEAP CONTINUING EDUCATION ACCREDITATION PROGRAM

IMIA INTERNATIONAL MEDICAL INTERPRETERS ASSOCIATION
Leading the advancement of professional interpreters

Friday, December 6th | 5 pm – 8 pm (.3 CEU)

Saturday, December 7th | 9 am – 5 pm (.7 CEU)

Plus, two mandatory online sessions *(Practice application through examples, open discussions, and case analysis (.4 CEU)*

MUSC Community Training Center

1 South Park Circle, Suite 300, Charleston, SC 29407 | Online sessions via Zoom

COST: Full Workshop $130 | Friday ONLY $55 | Saturday ONLY $110

CEU's: 15 Hours of Continued Education Credits

(14 hours of live sessions with one hour of homework)

Robyn K. Dean, CI/CT, PhD has been an interpreter for over 30 years, with particular service experience in medical and mental health settings. She conducts workshops internationally on the topics of ethics, reflective practice, work effectiveness, with particular emphases on healthcare interpreting and professional development. Robyn's demand control schema has been the topic of numerous presentations, publications, grant projects, and most recently a textbook which is being used in interpreter education programs across the globe.

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Changing What's Possible

For more information or to register, please visit our website at
www.muschealth.org/interpreter